**Engineering Intern with ConnectWise**

**General Summary:**

The Engineering Intern provides support for the Engineering teams and is responsible for assisting with the

development of high-quality, innovative, fully performing software in compliance with coding standards. This role

works in partnership with Software and DevOps Engineering teams to assist with ensuring that software

deliverables, including designs, codes, and tests, are completed in a timely manner while remaining aligned with

industry and organizational standards.

**Essential Duties & Responsibilities:**

• Provides support to the Engineering teams, with a high attention to detail

• Designs, builds, and maintains large-scale production services, web applications, data pipelines, and

streaming systems

• Works on systems critical to the company’s current and future operations

• Assists with debugging production issues across services and multiple levels of the stack

• Assists with the improvement of organizational engineering standards, tooling, and processes

• Participates in the testing process through test review and analysis, test witnessing, and certification of

software

• Assists with the evaluation of codes to ensure validity, proper structure, alignment with industry

standards, and compatibility with operating systems

**Knowledge, Skills, and/or Abilities Required:**

• Ability to perform routine situations and procedures with limited supervision

• Excellent customer service skills

• Strong team player with ability to build positive and collaborative relationships within the ConnectWise

organization

• Knowledge with a variety of the field's concepts, practices, and procedures

• Ability to work constructively and independently in a fast paced, multi-tasking environment

• Knowledge of programming languages and software basics

• Understanding of relevant software development tools including version control, build processes,

debuggers, and test frameworks

• Basic knowledge of the SDLC

**Educational/Vocational/Previous Experience Recommendations:**

• Currently pursuing a bachelor's degree in Engineering or related IT field

• Requires limited knowledge of operations procedures and tools

• Preferred: Experience with programming and/or scripting